**Summary**

Highly motivated and technically skilled Information Technology student at Governors State University. Seeking to apply a strong background in network administration, information security, and cloud computing to a professional role focused on designing, deploying, and maintaining robust IT infrastructure.

**Education**

**Bachelor of Science in Information Technology** | Expected May 2025

Governors State University | University Park, IL

* *Relevant Coursework:* Information Security, Digital Forensics, Cloud Computing, Network Administration, Database Management, Web Development

**Associate of Science in Business Administration** | May 2023

Joliet Junior College | Joliet, IL

**Experience**

**IT Support Intern** | September 2024 – Present

GSU IT Department | University Park, IL

* Provided technical support to faculty and staff, troubleshooting hardware and software issues for over 50 users.
* Assisted with network maintenance and administration, including user account management and access control.
* Documented troubleshooting procedures and created user guides to improve departmental efficiency.

**Freelance Web Developer** | June 2024 – August 2024

Self-Employed | University Park, IL

* Designed and developed a small business website using HTML, CSS, and JavaScript.
* Managed website hosting and domain registration, ensuring uptime and security.
* Collaborated with the client to understand their needs and deliver a final product that met their specifications.

**Projects**

**"Secure Network Configuration" Project** | April 2024

University Park, IL

* Designed and implemented a virtualized network environment, configuring firewalls and security protocols to mitigate cyber threats.
* Utilized penetration testing tools to identify and fix vulnerabilities, demonstrating a strong understanding of information security principles.
* Documented the entire process, including a detailed network diagram and security policy recommendations.

**Organizations**

**Member** | September 2023 – Present

GSU Information Technology Club | University Park, IL

* Participated in workshops and discussions on emerging technologies, including cloud computing and AI.
* Collaborated with peers on small-scale projects, such as building a home lab and setting up a secure server.

**Skills**

* **Technical:** Network Administration (TCP/IP, DNS, DHCP), Information Security (Firewalls, VPNs), Cloud Computing (AWS/Azure), Database Management (SQL)
* **Software:** Microsoft Windows Server, Linux (Ubuntu), VirtualBox, Wireshark, Microsoft Office Suite
* **Programming:** Python (basic scripting), HTML, CSS, JavaScript
* **Interpersonal:** Problem-Solving, Technical Communication, Team Collaboration, Customer Support